| SCRUTINY COMMISSION FOR HEALTH ISSUES | Agenda Item No. 7 |
|---------------------------------------|-------------------|
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# Report of the Executive Director of Adult Social Care

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# ADULT SOCIAL CARE QUARTERLY REPORT

### 1. PURPOSE

1.1 The attached report provides an update on the delivery of Adult Social Care services in Peterborough against the four outcomes domains contained within the national Adult Social Care outcomes framework and information of Safeguarding adults at risk.

## 2. RECOMMENDATIONS

2.1 The Scrutiny Commission are asked to review and comment upon the performance information within the report.

#### 3. LINKS TO THE SUSTAINABLE COMMUNITY STRATEGY

3.1 The Adult Social Care outcomes have strong links to the health and wellbeing aspects of the community strategy.

The report details performance against all available national indicators from the national outcomes framework.

## 4. BACKGROUND

- 4.1 The attached report has been constructed to provide summarised information on the following:
  - An overview of progress on priority areas within the four national outcome domains (including Safeguarding);
  - An updated position with regard to progress against national and local performance indicators:
  - An update on the status of key projects which are underway to achieve these priorities
  - Additional activity data where this is appropriate;
  - Examples of the impact of our work on service users and carers in Peterborough

This report covers the third quarter of 2011-12, and gives the position at the end of the annual performance cycle.

## 5. KEY ISSUES

- 5.1 Key areas where performance has improved since last report are:
  - The number of people receiving self direct support via a personal budget is increasing, although still behind target. The target needs to be revised in light of the new model of working, and in particular re-ablement as it does not take account of people receiving focussed services for a short period and then leaving before a permanent self directed support plan is needed. Performance at 52.8% is greater than last years top quartile for all Councils (35.2%)

- The percentage of adults with learning disabilities in settled accommodation is increasing and is now just below target at 74.3% (target is 75%). The top quartile for all England councils is 70.2%.
- The numbers delayed in being discharged from hospital is back under the target maximum, and continues to be in line with top quartile of all council's performance. In December there were no delays from mental health beds.
- The numbers of carers receiving assessment and services has increased, but at 28.7% it is still below the target of 36%. 28.7% is the national average. An audit of two months assessments is being undertaken to ensure that carers were appropriately assessed.
- 5.2 Key areas where performance has declined since last report are:
  - The number of new people coming on to direct payments is lower this year than last year. We are investigating the potential causes of the drop. Overall numbers receiving direct payments are still at a comparable level to other Councils.
  - Permanent admissions to residential care from adults aged 18-64 are up on last year, but still comparatively low. There have only been 11 placements, therefore a brief audit of these cases will be undertaken to ensure there is no underlying gap in community service provision.

### 6. IMPLICATIONS

6.1 The report relates to city wide delivery of adult social care.

### 7. CONSULTATION

7.1 None

# 8. NEXT STEPS

8.1 A performance update for the last quarter of 2011-12 will be provided to the Scrutiny Commission in June 2012.

# 9. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

9.1 Transparency in outcomes: a framework for quality in adult social care The 2011/12 Adult Social Care Outcomes Framework

# 10. APPENDICES

Main report – Quarter 3 performance report performance report
Appendix 1 self directed support dashboard
Appendix 2 Safeguarding dashboard